

Dantel's Training

Dantel offers cost-effective training and certification courses, designed for telecommunications companies and technical professionals who use and support Dantel equipment. In addition to the traditional lecture/lab courses taught at our corporate headquarters in Fresno, we offer on-site training and custom education.

We offer customized courses for each of our product lines. These courses help you to learn everything from the basics of alarm and control functions, to specific product functions and trouble-shooting. Additionally, courses may be customized to provide both basic and advanced training. Courses last from 1 to 4 days depending on the equipment you want to cover.

Each Dantel course features an overview of Dantel, and valuable information about our products and services including:

- product warranty
- equipment return and repair (RMA)
- handling tips
- product documentation
- technical support
- application overview of your system
- block diagram familiarization
- trouble-shooting information
- installation instruction
- maintenance information

There is a low student-to-instructor ratio, with a maximum of 15 students per class. Additionally, there are optional final examinations for certification courses and student evaluation.

On-site training is defined as training conducted in the field, typically at the customer's location. For on-site training, customers are required to supply the classroom, seating, tables, and audio/visual equipment. Customers can select the pricing option that is the most economical for them. Choose the fixed pricing option or be billed at the rate of \$1,300 per day plus expenses.

Dantel can customize an educational solution to meet your company's specific needs. Whether you require a simple instructor presentation, training for a multi-vendor equipment environment, or in-depth alarm system engineering and planning seminar, we can develop custom courses to meet your unique business requirements. In addition, we can incorporate your specialized content and material into our courses.

To discuss your specific training needs, and order Dantel training, call Dantel Customer Support at 1-559-292-1111. Allow 30 days advance notice for scheduling purposes. All scheduled training sessions are confirmed upon receipt of your approved Purchase Order.

TRAINING DISCOUNTS

Save as you learn by taking advantage of our volume discount program. Discounts are applied based on the accumulated amount of training purchased throughout the calendar year as follows:

COURSE OFFERINGS

- **Event Collection Training Courses** - Course content and duration is determined by your alarm applications and installed equipment.
- **Transport Training Course** - Your installed Order-wire applications and equipment determine course content and duration.
- **Monitoring and Presentation Training Courses** - Dantel's VisionMaster alarm monitor software is covered in detail. Other presentation and annunciation products may be added as needed.
- **Dantel Technical Certification** - Dantel offers (optional) comprehensive certification testing with all of its courses. This testing guarantees that all students have achieved at least a 75% score on both a written and functional (lab) examination.